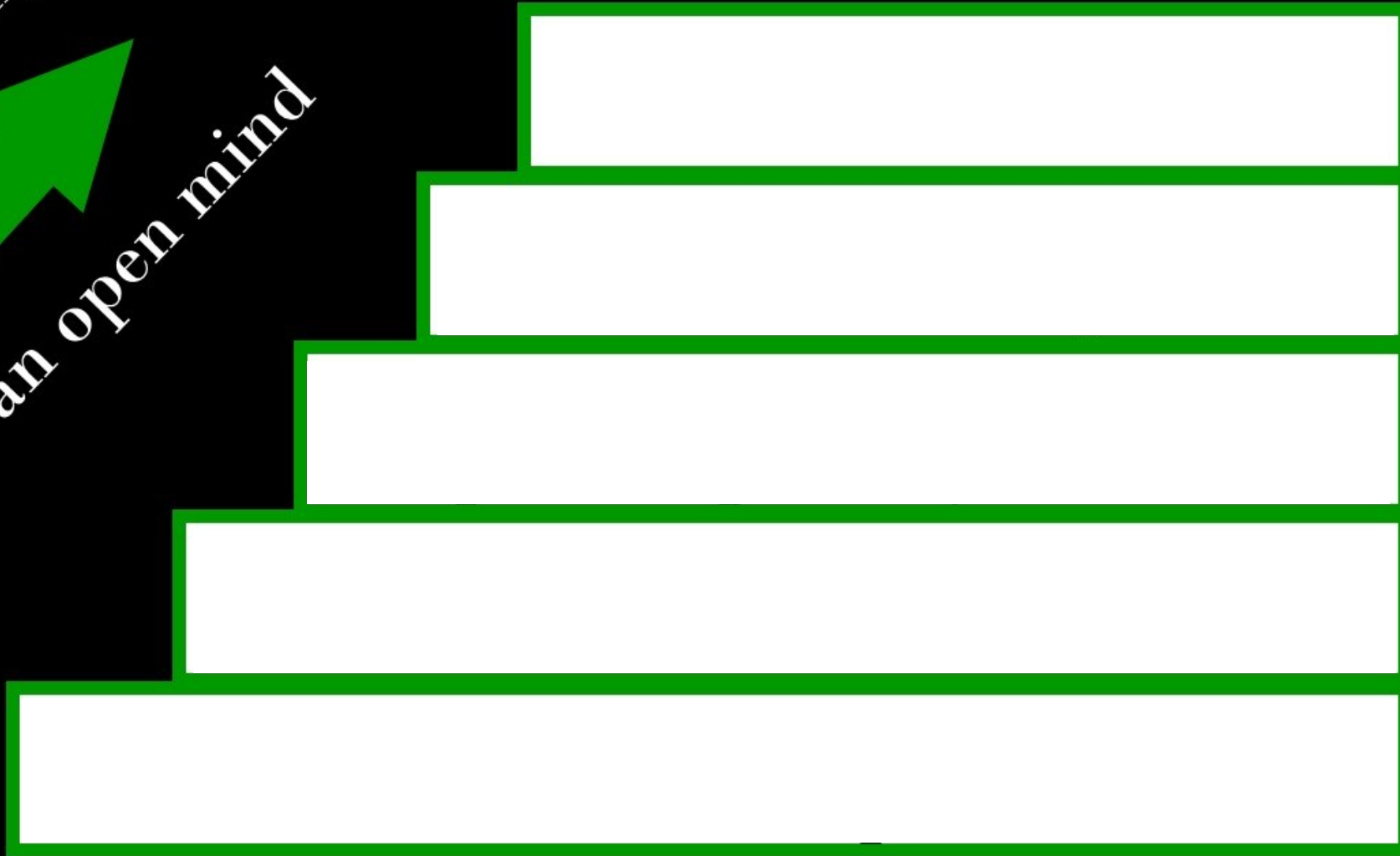


Informed Decision Making Steps

Active Listening



Keep an open mind



Informed Decision Making Steps

Active Listening



Keep an open mind

Evaluate

Choose and Empower

Explore Options/Outcomes

Gather Information

Understand what the person wants